1	2	3
Madhya Pradesh	11748	99
Andhra Pradesh	14794	234
Karnataka	11196	114
Tamil Nadu	8293	129
Kerala	8984	69
Pondicherry	218	8
Total	262376	1956

[Translation]

Regional Coal Consumer Council

6563. SHRI D.P. YADAV : Will the Minister of COAL be pleased to state :

(a) whether any Regional Coal Consumers Council has been constituted by the coal companies to solve the problems of consumers;

(b) if so, the number of problems solved alongwith the nature thereof so far; and

(c) the guidelines issued for providing relief to the consumers in future ?

THE MINISTER OF STATE OF THE MINISTRY OF COAL (SHRIMATI KANTI SINGH): (a) For redressal of consumers grievances and Monitoring of complaints received from the consumers, a Regional Coal Consumers Council has been set up for each coal company. An appex body the National Coal Consumers Council has also been set up at Headquarters of Coal India Limited. Grievances are to be first addressed at the Regional Council. In case the complainant does not receive a reply within a month or the complainant is not satisfied with the reply, he may prefer complaint to the National Coal Consumers Council.

(b) There were no specific complaints/problems raised by the attending members in respect of non-core sector consumers served by Eastern Coalfields Ltd. The Regional Coal Consumers Council under SECL resolved the following complaints–

(i) 5 problems relating to poor/inferior quality of coal at destination.

(ii) 4 problems relating to miscellaneous coal etc.

(iii) 2 problems relating to receipt of dusty/lumpy coal at destination.

Information pertaining to other coal companies of CIL is being collected and will be laid on the Table of the House.

(c) Apart from constitution of Coal Consumers Councils for redressal of consumers' grievances, a consumer grievance cell has been set up at the Marketing Division of Coal India Limited to look into the Specific problems of the consumers. All the subsidiary coal companies have also been advised for setting up of similar consumer grievance cells. Consumers experiencing difficulties in redressal of their problems may approach the grievance cell with their grievances. If they desire, they can discuss their grievances with the officer-in-charge of the cell who will be reporting to Chief of Marketing. All such grievances will be recorded properly. Depending on the nature of the complaint, the Officer-in-Charge will take up the matter with the concerned section for arriving at a solution. Action taken on the grievances will be reviewed in the fortnightly meeting chaired by Chief of Marketing, Coal India Limited.

[English]

Export of Textile Items

6564. DR. KRUPASINDHU BHOI : Will the Minister of TEXTILES be pleased to state :

(a) whether the potentials of handicraft, handlooms and other textile garments for export purposes from Orissa has not been fully tapped;

(b) if so, the reasons therefor; and

(c) the steps taken to increase the export of these items from Orissa ?

THE MINISTER OF TEXTILES (SHRI R.L. JALAPPA): (a) and (b) Government has been making efforts, on a continuous basis, to tap fully the export potential of handicraft, handlooms, textiles and clothing from different states, including Orissa.

(c) In order to boost the exports of textiles and handicrafts from all parts of India including Orissa, Government have been taking a number of steps, which include encouraging exporters to participate in buyer-seller meets; fairs and exhibitions; enabling import of capital goods at concessional duty for export production; special arrangements for duty free import of raw materials for export production; ensuring increased availability of export credit etc.

Marketing Service Extension Centre in Noida

6565. SHRI ASHOK PRADHAN : Will the Minister of TEXTILES be pleased to state :

(a) whether the government propose to open marketing and service extension centre for handicrafts in Noida/Greater Noida in Uttar Pradesh.

(b) if so, the details thereof;

(c) if not, the reasons therefor; and

(d) the location-wise details of the proposed marketing service extension centres for handicrafts in Uttar Pradesh as on date ?

THE MINISTER OF TEXTILES (SHRI R.L. JALAPPA) : (a) No, Sir.

(b) Does not arise.

(c) Four Marketing & Service Extension Centres are already functioning at Saharanpur, Almora, Agra & Barabanki in the State of Uttar Pradesh. The centre at Saharanpur is catering to the needs of craftpersons at Noida and Greater Noida.

(d) No decision has been taken to open more Marketing & Service Extension Centres in Uttar Pradesh.

Survey Conducted by Tobacco Board on Surplus Stocks

6566. SHRI K.S. RAYUDU : Will the Minister of COMMERCE be pleased to state :

(a) whether the Tobacco Board has made any survey for surplus stocks of tabacco in West and East Godavari of Andhra Pradesh in the first week of April, 1997;

(b) if so, the details thereof; and

(c) the steps proposed to be taken to assist the farmers by way of to procure such huge tobacco stocks lying with them ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMERCE (SHRI BOLLA BULLI RAMAIAH) : (a) No, Sir.

(b) Does not arise.

(c) Some of the steps taken by the Tobacco Board to assist tobacco farmers include :-

(i) Conducting auctions to ensure accurate weightment, classification and competitive prices;

(ii) Negotiating with tobacoo trade for fixation of Minimum Guaranteed Price for Flue Cured Virginia Tobacco which is normally above the Minimum Support Price;

(iii) Opening 3 additional auction platforms in Andhra Pradesh at Vellampalli, Podili and Kandukur.

Janata Cloth Scheme

6567. SHRI SANDIPAN THORAT : Will the Minister of TEXTILES be pleased to state :

(a) whether the Government have received proposal from the Government of Maharashtra requesting for providing funds for Handloom sector under Janata Cloth Scheme;

(b) if so, the details thereof and the details of the action taken thereon; and

(c) the details of package of incentives proposed during 1997-98 for revival of Handloom Sector ?

THE MINISTER OF TEXTILES (SHRI R.L. JALAPPA) : (a) and (b) Proposals from three agencies viz. Maharashtra State Handloom Corporation Ltd., Nagpur, Vidarbha Weavers Central Cooperative Society, Nagpur and The Western Maharashtra Weavers Central Coop. Association Ltd., Solapur have been recieved for release of funds under Janata Cloth Scheme. Releases would be as per entitlement.

(c) During 1997-98 the Government of India is implementing the following schemes under which assistance is provided for promotion and development of the handloom sector :-

1. Setting up of Handloom Development Centre/ Quality Dyeing Units.
2. Project Package Scheme.
3. Scheme for Development of Exportable Products and their Marketing.
4. Workshed-cum-Housing Scheme.
5. Health Package Scheme.
6. Group Insurance Scheme.
7. Thrift Fund Scheme.